



PET PARENT AGREEMENT

I, _____, hereby certify that my dog(s), _____ is/are in good health, have not been ill with any communicable diseases or parasites in the last 30 days, and have not harmed or shown aggressive or threatening behavior towards any person or any other dog. I also have read and understand and agree to the following:

1. **INHERENT RISKS OF TRAINING, BOARDING & GROOMING.** I understand that Tried and True Dog Services is an open-play environment and because of this there are inherent risks, which even when closely monitored, may result in the following:
 - a. Transfer of communicable parasites or an illness such as, but not limited to, the canine papilloma virus also known as “puppy warts,” or an upper respiratory illness like Kennel Cough, which can be caused by a contagious bacteria or virus.
 - b. Injuries, usually benign, such as broken nails, sore pads, puncture wounds, abrasions and cuts, particularly in shorter coated breeds, etc.
 - c. Behavioral problems.

I also understand that if my dog(s) has/have spa or grooming services, my dog(s) is/are at inherent risk for skin irritation, shampoo in eyes, risk of cuts, nicks, scratches, cutting of the nail quick, etc.

_____ [Initial]

2. **PET HEALTH ISSUES WHILE AT TRIED AND TRUE DOG SERVICES.**

If health or behavioral problems develop with my dog(s), that these will be treated as deemed best by the staff of Tried and True Dog Services within their sole discretion, and that I assume full financial responsibility for any and all expenses involved. If my dog(s) become(s) ill or injured, or is suspected to be ill or injured, or if for any other reason veterinary care is indicated, I authorize Tried and True Dog Services to seek and provide veterinary care from my designated veterinarian or a veterinarian of their choice.

If my dog’s condition is emergent, I understand Tried And True Dog Services will seek care at the closest veterinarian office location. During my absence, Tried and True Dog Services will be caring for my dog. In the event of an emergency, I authorize the release of all medical records pertaining to the medical needs of my dog(s) to Curtis Wright Jr., Tried and True Dog Services and its affiliates. I give Curtis Wright Jr. and all representatives of Tried and True Dog Services authorization to communicate with said veterinarian regarding, diagnosis, prognosis and treatment of my dog(s).

_____ [Initial]



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In the rare and unfortunate event that my dog becomes deceased while in Tried And True Dog Services care, my dog will be taken to my designated veterinarian and maintained for pick-up or further instruction. If a necropsy is performed, I give permission for the veterinarian to release any and all findings to Curtis Wright Jr., Tried And True Dog Services and its affiliates. _____ [Initial]

- 3. LIABILITY RELEASE.** Tried And True Dog Services, its affiliates, and their team will not be liable for any health or behavioral problems that develop in my dog(s), and I hereby release them of any liability of any kind whatsoever arising from my dog(s) attendance and participation at Tried and True Dog Services. I am solely responsible for any harm, including to any other dog(s), to the employees or invitees of Tried and True Dog Services, or to the equipment, physical plant, or other property of Tried and True Dog Services caused by my dog(s) while my dog(s) is/are attending Tried and True Dog Services.

_____ [Initial]

- 4. PREVENTATIVE MAINTENANCE COMMITMENT.** I agree to maintain regular flea, tick, and heartworm preventative maintenance programs for as long as my dog(s) has/have active attendance and participation at Tried And True Dog Services.

_____ [Initial]

- 5. CRATE TRAINING.** I authorize my dog(s) to be placed in a crate during boarding and/or daycare.

_____ [Initial]

- 6. PHOTOGRAPHY RELEASE.** Photographs or other graphic, sound, or other image, likeness, recording, etc., may be made of my dog(s) by Tried And True Dog Services and that such may be used for any purpose without compensation, and I release to Tried And True Dog Services and its affiliates all rights that I may possess or claim to such image, likeness, recording, etc.

_____ [Initial]

- 7. FEES & PAYMENTS.** Payment is required when services are rendered. If any amounts remain due after 30 days, Tried and True Dog Services reserves the right to impose interest at the rate of 1.5% per month until paid. If Tried and True Dog Services pursues collection proceedings, I will pay reasonable attorney's fees and costs of collection. _____ [Initial]

- 8. HOURS OF OPERATIONS & LATE PICK-UP FEES.** Please refer to our brochure or website for store hours. We reserve the right to impose a late fee for dogs picked up after regular business hours. If your dog is not picked-up within 45 minutes of closing, we will assume that you are boarding and will impose an overnight boarding charge. _____ [Initial]



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- 9. CANCELLATION AND RESCHEDULING POLICY.** You may request to cancel your scheduled service at no charge up to 48 hours prior to the scheduled service appointment. Appointments canceled within 24-48 hours prior to the service appointment will be subject to a 25% cancellation fee. Appointments canceled within 24 hours of the service appointment will be subject to a 50% cancellation fee.

Any scheduled service may be rescheduled for a later date or time at no charge if the reschedule request is made prior to 24 hours before the scheduled service. Any reschedule requests made within 24 hours of a scheduled appointment will be subject to a 25% reschedule fee.

_____ [Initial]

- 10. UNAUTHORIZED EXTENDED STAY.** If your dog is staying with Tried And True Dog Services, you may extend its stay by contacting us and making payment in full. You understand that any dog that is left with Tried And True Dog Services without extending the stay and appropriate payment for longer than fourteen (14) days, your dog will be considered abandoned. You agree that if your dog is deemed abandoned under local, state or federal laws or regulations, you understand that Tried And True Dog Services will, by default, become the legal owner and guardian of the dog. Tried And True Dog Services will then, in its sole discretion, determine whether to find another home for the dog or to relinquish the dog to local authorities or a local shelter of its choice. You understand and agree that if you abandon your dog at Tried And True Dog Services, you may be unable to retrieve possession of your dog and will have no recourse against Tried And True Dog Services. You further release Tried And True Dog Services and employees, affiliates from all further liability and responsibility for your dog. You additionally understand and agree that if you abandon your dog, you will still be responsible for the full boarding stay and any expenses incurred, including but not limited to any applicable attorney's fees or court costs.

_____ [Initial]

- 11. STATE SPECIFIC PROVISIONS, ADDENDUM OR MODIFICATIONS TO THIS AGREEMENT:**

I have read and understood all terms of this agreement.

PET PARENT

Signature

Date

Printed Name